



09/923,200

PATENT

1.5.04

Walden

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: John E. McCall      Examiner: Thomas A. Dixon  
Serial No.: 09/923,200      Group Art Unit: 3629  
Filed: August 6, 2001      Docket No.: 00163.1560US01  
Title: METHOD AND SYSTEM FOR PROVIDING ADVISORY INFORMATION TO A FIELD SERVICE PROVIDER

**RECEIVED**

DEC 29 2003

**GROUP 3600**

CERTIFICATE UNDER 37 CFR 1.10:

"Express Mail" mailing label number: EV109396082US  
Date of Deposit: December 19, 2003

I hereby certify that this paper or fee is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Commissioner for Patents, Mail Stop RCE, P.O. Box 1450, Alexandria, VA 22313-1450.

By: *Paula Egolf*  
Name: Paula Egolf

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT (37 C.F.R. § 1.97)

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

With regard to the above-identified application, the items of information listed on the enclosed Form 1449 are brought to the attention of the Examiner.

This statement should be considered because it is submitted concurrently with a Request For Continued Examination. Accordingly, no fee is due for consideration of the items listed on the enclosed Form 1449.

No representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§ 102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. § 1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

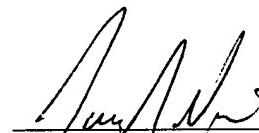
Consideration of the items listed is respectfully requested. Pursuant to the provisions of M.P.E.P. 609, it is requested that the Examiner return a copy of the attached Form 1449, marked

as being considered and initialed by the Examiner, to the undersigned with the next official communication.

No fee is believed due for consideration of this Supplemental Information Disclosure Statement. However, if this is not the case, please charge any additional fees or credit any overpayment to Deposit Account No. 13-2725.

Dated: December 19, 2003

Respectfully submitted,



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David D. Wier, Reg. No. 48,229  
Merchant & Gould P.C.  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
(303) 357-1647

**23552**

PATENT TRADEMARK OFFICE